



## Quality Policy



Cold Chon (Galway) Ltd. manufactures a range of bitumen emulsions, bitumen additives and cutback bitumen to the highest standard and is also involved in transportation.

The Company is committed to pursuing a policy of quality, efficiency, reliability, economy and excellence in the manufacture of its products and in the provision of its services.

To meet this objective, the Company shall strive always to fulfil external requirements, the requirements of our customers and to do the job right first time and every time through a process of continual improvement. Quality Objectives shall be established and reviewed to ensure that customer needs are being met.

All goods despatched shall comply totally with the relevant specifications.

It is essential that every employee realises their responsibility for the quality of their own work and is fully committed to participate in the effective operation of the quality system. Each employee shall treat their colleagues as internal customers and perform their work accordingly. Management shall promote the ideals of quality by example.

The Quality Manager on site is charged with responsibility for monitoring the effectiveness of the quality system and for ensuring continual improvement of the processes.

Signed: \_\_\_\_\_

Liam Henry  
Director  
Cold Chon (Galway) Ltd.

3<sup>rd</sup> May 2009